

Things you do	What information is collected	What is it used for	Our Legal Grounds for collecting information
Contacting the resort	<p>If you ring our resort to make an enquiry before booking a break the following information is collected, as a minimum:</p> <ul style="list-style-type: none"> · name; · contact details; · accommodation details; and · nature of enquiry. 	<p>This information is used to resolve the enquiry, or progress a complaint as appropriate.</p> <p>This will be recorded into the relevant recording systems. The information is also used in case there is a complaint or claim about the break.</p> <p>The information will also be used to enable us to learn and continually improve the quality of the service or products we provide.</p>	<p>The legitimate Interests of Holiday Resort Unity to provide customer services and provide you with an appropriate response to your query.</p> <p>We may also use this information in order to exercise and defend our legal rights.</p>