

Owners Premier Meeting

Sunday 24 July 2011



Welcome

- Introductions:-

Special welcome to all new owners – please arrange to meet Hannah at Reception for a coffee and a chat for any queries that you may have.



Format of today's meeting:-

- Presentation – followed by questions at a table to depending on what queries you may have.



Owners premier events

- Fun Day Yesterday
- Sales Open Weekend



Future events 2011

RJ's Big Night Outs

- Paul Burling September 17th
- Sonia October 15th

Tavern Box Office

- Jimmy Cricket October 8th – tickets £8 including basket meal.





- Feedback is good regarding the new facility.
- Plastic privilege card holders on your list of passes still receive one free session per day.
- Other guests inc. any of your sub letters pay the discounted entry fee. (approx 1/2 price)
- Currently finishing off a new outdoor pool with water play area for Under 12's due to open in August.
- Swimming lessons now available, plus crash course lessons during October half term.
- Pool will be open all year – including our new year break.



- Pop along to our lane sessions for a quiet swim, daily between 8am – 10pm.
- Family session between 9am -10am – water toys provided and 1 adult can bring in 2 under 8's.
- Coming Soon Aqua Aerobics. Owners will get this at a discounted rate.
- Future phases at the pool will take place over the next 2 -3 years.



Special Events

- Astro storm – opening any day now - included in wristband price
- Charity Pig & Donkey Racing starts Tuesday 26 July – 30th August – NEW location Paddock car park. £2 per person under 1m free.
- Scott May Stunt show returns Wednesdays 10th – 30th August at 7pm
- Fireworks 3 September and ½ price fun park wristbands from 5pm.



Bertie's Lounge Bar

- Open nightly from 8pm (Adults only)
- Featuring quiz nights, poker, blues, live entertainment & karaoke
- Food service available



Gardening Waste Bags

- Available free of charge from reception
- For all garden waste ONLY
- We will collect and dispose of - this is helping reduce our rubbish charges.



Garden Competition

- Judging is ongoing throughout the summer
- Cash prizes for winners and runners up



Recycling

- Please make sure you recycle - it will reduce the amount we send to landfill.
- We are looking to increase recycling facilities in the future



Wildlife Competition

- Please take part in our competition to identify the range of wildlife on the Resort.
- Hand your photograph into Hannah at reception. Closing date 31st October.
Cash prize to the winner.



Loyalty Scheme

- Installation commences w/c August 22nd
- 10% extra credit for all owners!
- We will keep you posted with information



Piped Gas

- Over 1/3 cheaper than cylinders
- Further extensions of the existing system planned



Rates/ Water/ VAT 2012

- BAD NEWS!!
- Government have introduced VAT on rates to caravan holiday homes.
- Also to unmetered water / sewage disposal
- BH&HPA lobbying - more info to follow
- Possible GOOD NEWS.... Tourism is lobbying for a reduced rate of 5%



Special offer breaks

- Owners Premier may receive the same discounts that our guests on our special offers throughout the season.
- Resort brochure details the dates of such breaks.
- In order to join in the activities and get the discounts you must come to the coffee morning on the first day of the break. A programme for the break will be available at reception at the start of the break.



Yesterday Once More

- New for 2012
- November 4th-7th (70s Weekend)
- November 25th-28th (Soul Weekend)
- £50 per person (Adults Only) Book direct with Yesterday Once More



Christmas/ New Year Breaks

- December 30th - January 1st
- Abba Arrival / Spectrum Party Band
- Buffet on New Years Eve
- £40 Adults, Child £20, Infant £5
- 1/2 price drainout / reconnection £30



Team News

- Garry Haines is our new security coordinator having worked as our duty manager at the leisure park for the last few years.
- Hannah – your owners premier liaison will be on maternity leave from November time and we will have her duties covered during this time.
- Few new faces on our reception and maintenance team.



Individual Question Time

- If you have any questions please see one of us now.
- Account / Admin – speak to Hannah
- General – speak to Alan / Richard / Garry

