

Information collected while you are on your break

Things you do	What information is collected	What is it used for	Our Legal Grounds for collecting information
Security measures whilst on resort	CCTV is in place across the resort to monitor and maintain safety and security of all.	We use CCTV footage to assist in monitoring and maintaining safety and security within our resort. Where necessary this footage may also be shared with the authorities for law enforcement purposes.	The legitimate interests of Holiday resort Unity to ensure the safety and security of guests and employees on the resort, and to assist with law enforcement. This footage may also be used to exercise and defend our legal rights.
	Automatic Number Plate Recognition is in place on our resort to ensure the safety and security of guests and employees.	Automatic Number Plate Recognition (ANPR) systems are also used to assist in monitoring and maintaining safety within our resort and to assist with law enforcement.	The legitimate interests of Holiday Resort Unity to ensure the safety of guests and employees on the resort, and to assist with law enforcement. This footage may also be used to exercise and defend our legal rights.
Contacting the resort	If you contact our resort before, during or after your break the following information is collected, as a minimum: <ul style="list-style-type: none"> · name; · address; · Accommodation details; and · nature of enquiry. 	This information is used to resolve the enquiry, or progress a complaint as appropriate. This will be recorded into the relevant recording systems. The information is also used in case there is a legal claim about the break.	The legitimate Interests of Holiday Resort Unity to provide customer services and provide you with an appropriate response to your query. We may also use this information in order to exercise and defend our legal rights.
Medical Assistance	If you require medical assistance on the resort the following information is collected, as a minimum: <ul style="list-style-type: none"> · name; · address; · Accommodation details; and · medical condition or injury 	This will be recorded into our security log and retained in accordance with our retention policy.	Required by law and in order to exercise and defend our legal rights.
On resort incidents	Records of accidents and treatments received.	We are required by law to keep a record of accidents/ incidents and treatments. The information is also used in case there is a claim about the cause of the accident and/or the treatments received.	Required by law and in order to exercise and defend our legal rights.
